

Garland Neighborhood Management Academy Certification Tracks



Citizen Engagement

 The courses focus on local government operations, programs, services, and resources. Participants learn how the council-manager form of government functions, how tax dollars are utilized to provide for the health, safety and welfare of Garland residents, and how the diverse programs and services operate to make Garland a great place to invest.



Leadership Development

 The courses explore the concept of leadership, the various definitions and styles, and the paths that help individuals discover their leadership potential.
 Participants learn to utilize their influence to positively engage neighbors and other stakeholders in managing the future of neighborhoods.



Neighborhood Management

 The courses focus on building sustainable organizations and partnerships to manage the future of neighborhoods. Participants learn strategies to increase organization capacity and strategies to develop and realize neighborhood vision & goals.